

TROUBLESHOOTING

The following situations are not covered by the One Year Replacement Warranty.

1. Water is not hot: (assuming cold water supply is connected properly and valve is open)
 - Check if dispenser is plugged in.
 - Turn thermostat control dial fully clockwise. This may produce boiling water in approximately 15 minutes and possibly be accompanied by a gurgling sound in the tank and/or water “sputtering” from the faucet.

If the water boils, turn thermostat control dial slightly counterclockwise until the gurgling and/or “sputtering” stops. This should take place within 20 seconds. Turn control dial an additional 1/8” (3mm) counterclockwise at the tip of the dial. Wait 15 minutes and check the temperature of the water.
 - Check for blown fuse or circuit breaker is tripped (also see IMPORTANT NOTE explaining the self re-setting thermal fuse in step 6 of installation).

NOTE: The thermostat activates the heater after water temperature in the tank drops approximately 15°F (8°C) from the maximum setting. The dispenser does not produce a continuous flow of hot water.

2. Hot water drips or sputters from faucet:
 - Turn thermostat control dial counterclockwise (see item 1).
 - Check that the hose connecting the faucet to the dispenser tank is not clogged, twisted or kinked.
 - If quick-connect fitting is connecting cold water supply, check for a clogged filter screen in quick-connect fitting (see CLEANING AND MAINTENANCE of faucet manual).
 - Check for proper installation of copper tubing from faucet to dispenser tank and faucet to water line. If connected backwards or cross-connected, valve may be damaged. Refer to Step 4 in this manual.
3. Water does not flow right away or at all:
 - Due to high temperature and for safety reasons, the tank is not under pressure causing a slight delay in water flow.
 - Make sure all valves on water supply are open.
 - Check hose from faucet for twisting or tight bending.
 - Check if quick-connect filter screen or faucet filter screen is clogged (see faucet manual).
4. Water boils or vapor appears:
 - Lower temperature setting by turning thermostat control dial counterclockwise.

NOTE: If lowering the thermostat setting does not stop the boiling, unplug the power supply cord and contact customer service.